

CHRISTOPHER CLOW
CITY TRAFFIC ENGINEER

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I have had the pleasure of working with Tony Saucedo these past eight years on our ACTRA signal system platform here at the City of Burlington. He was an integral part of the installation when the system initially went in. We worked together at the Burlington Traffic Control Center setting up the control server, database server, and all of the personal computers with the appropriate control and operating software. I have never met anyone in my career who has known more about computer systems, servers, and SQL database installations than Tonv. He also was a tremendous help in setting up our LAN and WAN connections throughout the traffic network. We could not have done it without him and he has been an invaluable source of contact for us since our system has been in operation. When we spoke about a system problem over the phone, he was able to guide me through troubleshooting the system until the problem was fixed. If that was not possible, Tony was able to remotely VPN into our servers and fix the problem himself. Tony came back to our Traffic Control Center two years ago to update our old servers and software with newer systems. We worked together on determining the exact new computers and servers we would need. This included new Dell PowerEdge 2950 systems to serve as our new ACTRA control and SQL database servers. It also included Dell Optiplex 755 desktop computers and the appropriate UPS systems to protect both servers and desktops. Tony was also responsible for installing new Digi serial modules into our system which integrates our serial traffic cabinet controller data coming from the field into the servers. The new Digi modules replaced our antiquated and outdated Cyclades modules. When the equipment arrived we worked together on inventorying the equipment, physically removing the old system and servers and then installing and integrating the new ones. The system is still in operation today and has had very few problems. Tony has always been friendly and courteous in all of our correspondence and he has always been willing to help us with any computer issues we had. His knowledge and skills will be a valuable asset to any organization.

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